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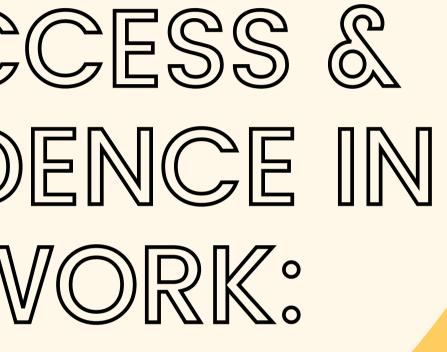
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### EVIDENCING SUCCESS & SUCCESSFUL EVIDENCE IN RESTORATIVE WORK:

Developing models of "effectiveness", "efficiency" and "impact"

May 18th 2022. University of Gloucestershire





### Benjamin Fisk

B.Sc, M.A, RSW, M.Sc.

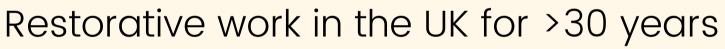
## WHY NOW?

The state of Restorative Practice:

Used in multiple sectors

Research demonstrates effectiveness

Has not achieved mainstream adoption



## HOW DOES RESTORATIVE PRACTICE EMBED IN

## SYSTEMS?

### Doolan's typology (2002) refers to three levels of implementation:

law (e.g NZ, Ireland, Netherlands); as policy (e.g US state-wide approaches);

- •a legal mandate, where a requirement to use FGC is enshrined in
- •a procedural mandate, where authorities adopt the use of FGC
- •a best practice mandate, where professionals who are convinced of the value of the model are able to set up conferences within their local system (e.g. UK, no stat duty to implement).



The RJC is the independent third sector membership body for the field of restorative practice. It provides quality assurance and a national voice advocating the widespread use of all forms of restorative practice, including restorative justice. The RJC's vision is of a society where high quality restorative practice is available to all.

The RJC's role is to set and champion clear standards for restorative practice. It ensures quality and supports those in the field to build on their capacity and accessibility. At the same time, the RJC raises public awareness and confidence in restorative processes. The ultimate aim of the RJC is to drive take-up and to enable safe, high quality restorative practice to develop and thrive.

## All-Party Parliamentary Group on Restorative Justice

All Party Parliamentary Group on **Restorative Justice** 

### Introduction to the RJ APPG

- The Restorative Justice All-Party Parliamentary Group (APPG) was established by Elliot Colburn MP and held its inaugural meeting on Wednesday 21<sup>st</sup> April 2021. The mission statement of the APPG is:
- To examine the use of restorative justice principles within the UK justice system and beyond; to raise the profile of restorative justice principles within Parliament; and to provide opportunities for policy discussion and consultation.
- Advisory board of professionals, academics and service users created to inform the APPG. The advisory board is chaired by Jim Simon (RJC Chief Executive).



### APPG ON RJ PRODUCED 9 KEY RECOMMENDATIONS.

### THE RJC COMMISSIONED THIS PHD TO EXPLORE 2 OF THESE:



The Ministry of Justice, in consultation with partners, should produce a national information sharing template which can be adopted by all providers and their partners



Further investigation should be undertaken by the Ministry of Justice, in consultation with partners, to develop guidance for gathering and using data to monitor and evaluate restorative justice.

### 2. Standardise the sharing of information.

### 3. Improving quality through effective monitoring and evaluation.

### PROJECT TASKS

Three key areas to explore set by the research commissioner the Restorative Justice Council (RJC)

To assess the different recording and monitoring approaches across key national Restorative agencies

To consider what it is that constitutes 'Efficiency', 'Effectiveness', and 'Impact' in restorative interventions.





To contribute to the development of a standardised reporting framework for measuring 'Efficiency', 'Effectiveness', 'Impact'

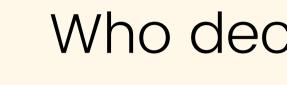
## MULTIPLICITY OF DATA

The APPG identified issues with numerous templates, multiple computer systems, differing reporting requirements, variances in definitions.

There is a gap in knowledge around how and what to record and the uses for data in restorative work, when there is significant guidance, best practice, research and evidence about how to practice in a restorative way.



## **BATAG OUTCOMES**



- 2
- 3
- 4

5

Who decides what to measure? Why do they want that data? How is the data captured? Who is using the data?

How are they using the data?

## TIMELINE OF RESTORATIVE SERVICE DATA COLLECTION

### Referral

### Case management

Intervention

Consent. Personal Information. Demographic data. Information sharing. Case type. Pre-referral VCOP trigger

Practitioner performance. Time scales. Process costs. Risk assessment. Baseline measurements.

Outcomes achieved. Plans agreed. Engagement. Remorse or apology. Review(s) of plans

### Evaluation

Participant feedback. Internal evaluation. Peer evaluation. External evaluation. Academic evaluation. Meta-analysis. Systematic review.

## SUCCESS

Success = outcomes? But not all success is captured by services. Success depends on what is being measured, how it is measured and when.

Words such as 'effective', 'efficient'. and 'impact' feature frequently in the literature, and are used interchangeably.

Services using restorative approaches have differing remits, and use different forms of intervention. Services providing the same intervention, with the same population type, may measure different things, and may define success differently.

### What success is happening?

| Education                                    | Social Care                                      | Police & Crime   |
|--|--|--|
| SATISFACTION WITH PROCESS                    | SATISFACTION WITH PROCESS                        | SATISFACTION WITH PROCESS                                      |
| INCREASED ACADEMIC ACHIEVEMENT               | REDUCED COSTS                                    | REDUCED COSTS  |
| <b>REDUCTION IN EXCLUSIONS / SUSPENSIONS</b> | REDUCTION IN ADOPTIONS                           | DECREASED RECIDIVISM   |
| REDUCTION IN BULLYING INCIDENTS              | REDUCED WORKLOAD / CASELOAD OF SOCIAL<br>WORKERS | RETURN TO EDUCATION /<br>INCREASED ATTEMPTS TO ATTEND TRAINING |
| IMPROVED ATTENDANCE                          | REDUCTION IN CHILD PROTECTION PLANS              | REDUCED SEVERITY OF RE-OFFENDING                               |



## WHAT IS THIS PHD GOING TO DO?



Employ questionnaires, interviews and focus groups to understand from practitioners



Explore the systems, processes and methods for collecting data in restorative work



Analyse data from practitioners and the data methods they use to identify themes, patterns and gaps



Make recommendations about data in restorative work

# THANK YOU FOR LISTENING!

### Feel free to send in any questions to: benfisk@connect.glos.ac.uk